COVID-19 Vaccine Provider Webinar

January 21, 2021

DISCLAIMER

The information presented today is based on recent guidance and MAY change.

January 21, 2021

Agenda

1. Digital Data Logger & Vaccine Storage
2. VAOS Reminders and FAQ's
3. Provider Resources

TEXAS Health and Human Services

Texas Department of State Health Services

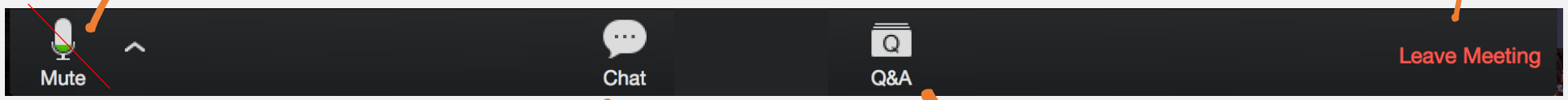
Today's webinar presentation and recording will be available on the COVID-19 Vaccine Management Resources page

Zoom Guidance

New to Zoom? Have a question? Here's a quick guide:

You will be automatically muted during this webinar.

Need to go? Click Leave Meeting to exit the webinar.



The "chat" feature will be turned off for attendees in this Webinar.

Have a question? Type a question to the host and panelists using the Q&A box!

TEXAS Health and Human Services

Texas Department of State Health Services

Digital Data Logger & Vaccine Storage

Vaccine Storage & Temp. Monitoring Equipment

COVID-19 Vaccine Providers must have proper temperature monitoring equipment and storage to meet the specific needs of the COVID-19 vaccine products they have in their facility.

Temperature monitoring requirements:

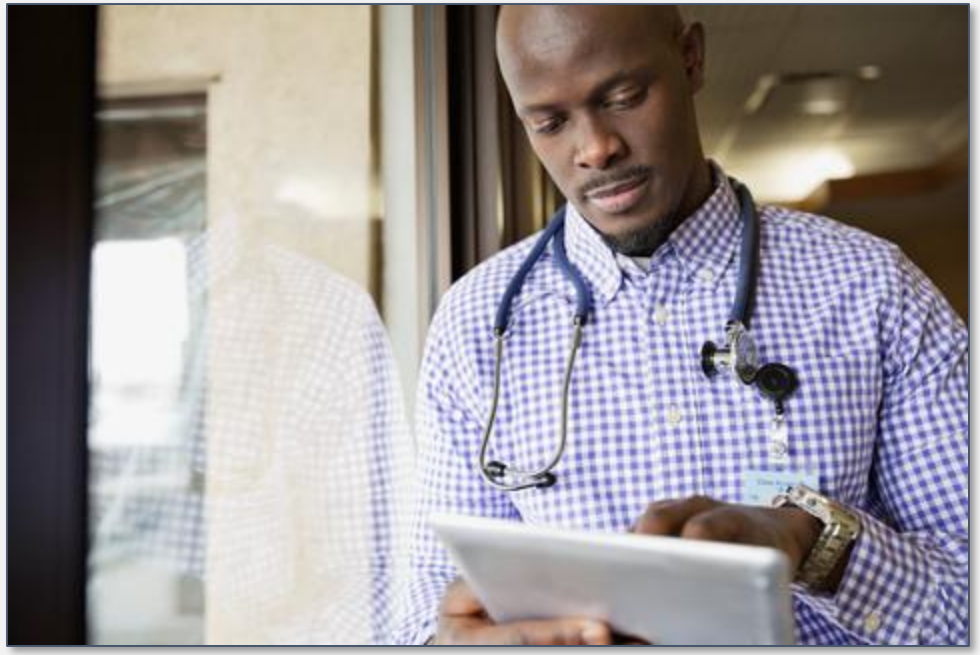
- A **Digital Data Logger provides the most accurate storage unit temperature information**, including details on how long a unit has been operating outside the recommended temperature range
- All storage units that contain COVID-19 vaccine must have a **data logger continuously recording temperatures**

Storage requirements:

The appropriate vaccine storage unit for the COVID-19 vaccine depending on the products in a facility may include:

- Refrigerator
- Regular freezer
- Ultra-cold freezer

Digital Data Loggers – The Basics



<u>WHO</u> should use a data logger? All storage units that contain COVID-19 vaccine must have a data logger continuously recording temperatures.

<u>WHAT</u> does a data logger do? A data logger is an electronic device that records temperature data over time.

Digital Data Loggers – The Basics

<u>WHY</u> do I need to have a data logger? A data logger provides more accurate and comprehensive monitoring of temperatures of which vaccines have been exposed. Using a data logger may reduce vaccine loss by providing necessary data when the vaccine would otherwise be lost.

Here's a list of temperature monitoring devices that are ***NOT*** recommended to monitor vaccine:

- *Thermometers including alcohol or mercury thermometers, even if placed in fluid-filled bio safe liquid vial*
- *Bi-metal stem temperature monitoring devices*
- *Food temperature monitoring devices*
- *Household mercury temperature monitoring devices*
- *Chart recorders*
- *Infrared temperature monitoring devices*

Digital Data Loggers – Dos and Don’ts

Digital Data Loggers should have an **active temperature display** that can be easily read by all staff from the outside of the unit **without having to open the door**.

- ✓ Current temperature
- ✓ Minimum and maximum temperatures
- ✓ Battery level
- ✓ Alarm to indicate a temperature excursion

Do:

- Place the probe as **close to the vaccine** as possible
- Keep the probe away from walls, ceilings, cooling vents, doors, floor and back of the unit
- Have a **back-up digital Data Logger** on hand in the case of emergency

Do Not:

- Suspend Data Logger probe from wire shelves in the unit, by tape, or other means attached to the inside ceiling of the unit

Digital Data Loggers – Other Best Practices

CDC recommends that **Digital Data Loggers** include a detachable probe that is placed in buffered material to closely replicate the temperature of the vaccine, such as:

- ✓ A vial filled with liquid (glycol, ethanol, glycerin)
- ✓ A vial filled with loose media (sand, glass beads)
- ✓ A solid block of material (Teflon, aluminum)

Each data logger must have a valid certificate of calibration, also known as a **Report of Calibration.**

Temperature Excursions

A temperature excursion is any temperature reading that is **outside the recommended range for vaccine storage** as defined in the manufacturer's package insert. The accurate use of a Digital Data Logger may reduce vaccine loss by providing key temperature data.

If a temperature excursion occurs:

Label the vaccine Do Not Use

- Store at the recommended temperature range until you receive manufacturer guidance

Document key excursion information

- Document the date and length of time of the excursion, the storage unit temperature, and inventory affected

Contact the manufacturer

- Contact the manufacturer and/or immunization program for guidance on whether to use affected vaccines and whether patients need to be recalled for revaccination

Manufacturer: **Analyze Issue**

- *COVID-19 vaccine manufacturers* analyze information about the magnitude of the temperature excursion to determine if a vaccine is still viable

Document the event

- Document the event and actions taken for record-keeping requirements.
- If the doses are no longer viable, document them as wasted in VAOS

Vaccine Storage – Recommendations

COVID-19 Vaccine Providers must have proper storage equipment to meet the specific needs of COVID-19 vaccines. This includes the correct storage unit(s), whether a **refrigerator, regular freezer, or ultra-cold freezer.**

Purpose-build, also referred to as **"pharmaceutical-grade," units are preferred.** They are designed specifically for the storage of biologics, including vaccines.

Household-grade units can be an acceptable alternative in **some situations**.

Most standard freezer units do not meet ultra-cold freezer requirements; however, CDC does not recommend Providers purchase ultra-cold storage units at this time.

Vaccine Storage – Recommendations

Avoid placing or storing items other than **vaccines, refrigerated diluents, and water bottles** inside storage units.

Place **water bottles on the top shelf, floor, and in the door racks** of vaccine storage units to help maintain stable temperatures that might be disrupted by frequently opening and closing unit doors.

Store vaccines and diluents in **original packaging**.

Position vaccines and diluents **two to three inches** from the storage unit walls, ceiling, floor, and door.

Arrange vaccines and diluents in rows and allow space between them **to promote air circulation.**

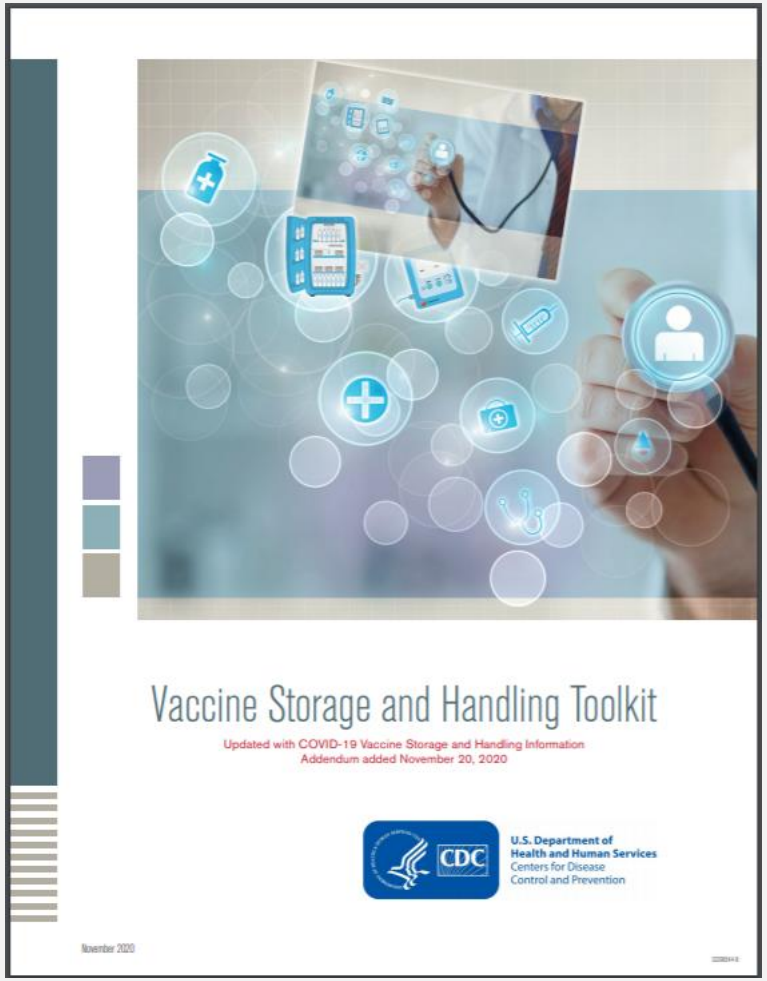
CDC Storage & Handling Toolkit

Want more information on best practices for storage and handling?

Download the CDC Storage and Handling Toolkit, where you can find information on:

- The latest recommendations from the CDC on storage and handling issues
- Product information from vaccine manufacturers
- Vaccine Beyond Use Date (BUD) guidance
- Temperature monitoring best practices

You can also visit the CDC's Storage and Handling Resources page for web-based trainings, videos, checklists, and references related to vaccine storage and handling.



Click here to download!

Poll: Which of these are acceptable temperature monitoring devices?

VAOS Reminders & FAQs

COVID-19 Vaccine Provider Milestones

DSHS

DSHS Staff

If Your Facility Receives an Allocation

Review application & approve COVID-19 Vaccine Provider

Upload vaccine allocations in VAOS

Submit order to CDC & upload shipment info to VAOS

CDC confirms order; vaccine allocation shipped

PROVIDER

Primary & Backup Vaccine Coordinator

Enroll to be a COVID-19 Vaccine Provider

Receive access to VAOS

Request Allocation in VAOS

Accept, reject, or reduce vaccine allocation in VAOS

Confirm shipment received in VAOS

Providers administer vaccine

Report vaccine administration in ImmTrac2

Report waste in VAOS

Report adverse effects in VAERS and v-safe

Request to Return or Transfer Vaccine

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Receive Access to VAOS

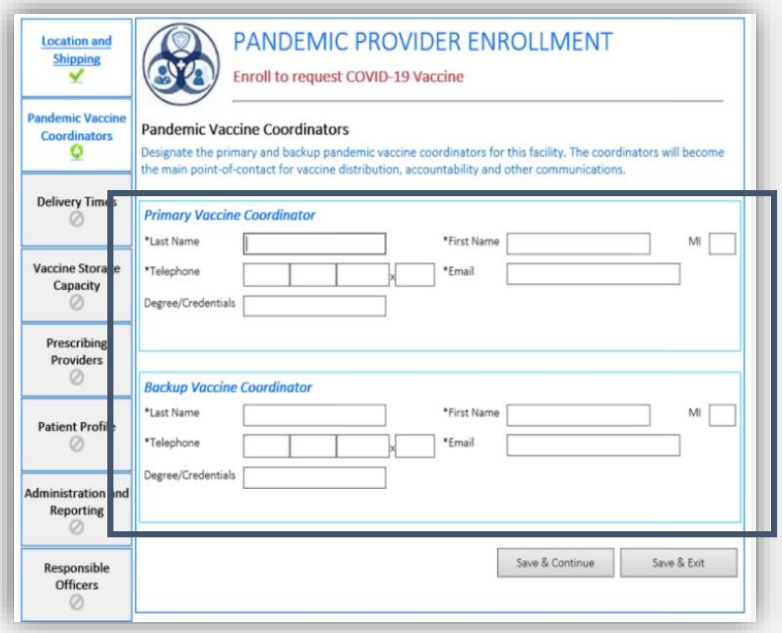
Did you know…?

Only **2 people per facility** receive access to VAOS– the **primary & backup vaccine coordinators**.

Primary Vaccine Coordinator

Backup Vaccine Coordinator

You provided information for the primary & backup vaccine coordinator during the enrollment process.



Did you know…?

You can **change who has access** to VAOS for your facility.

NEW Primary Vaccine Coordinator

NEW Backup Vaccine Coordinator

If you would like to designate a different person to have access to VAOS for your facility contact the **DSHS COVID-19 Vaccine Provider Help Desk** at:

(877) 835-7750, 8 a.m. to 5 p.m., Monday-Friday
COVID19VacEnroll@dshs.Texas.gov

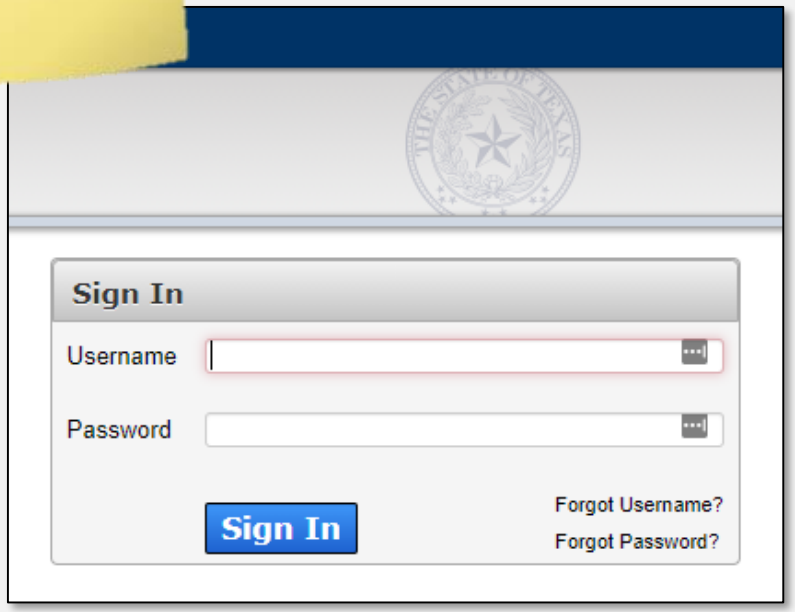
Receive Access to VAOS

Did you know…?

Providers access VAOS via the **HHS Enterprise Portal.**

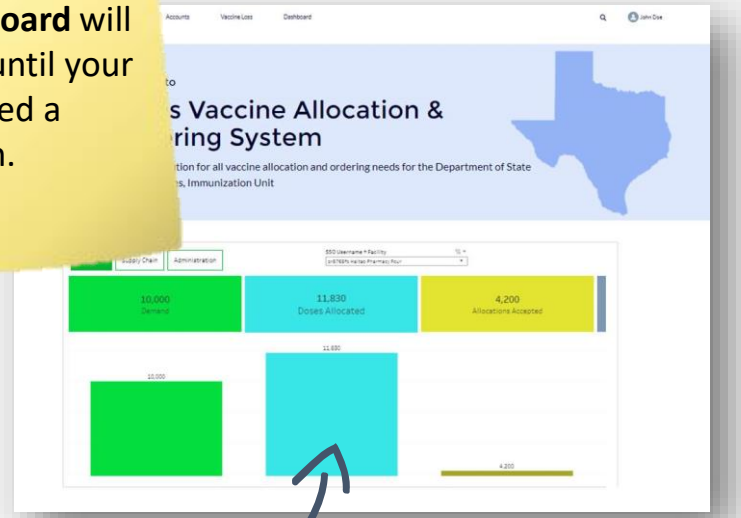
To access VAOS, Providers should sign in at https://texasvaccines.dshs.Texas.gov.

This site may direct you to the HHS Enterprise Portal (below). Use your VAOS credentials to sign in here.



Did you know…?

Your **VAOS dashboard** will not display data until your facility has received a vaccine allocation.



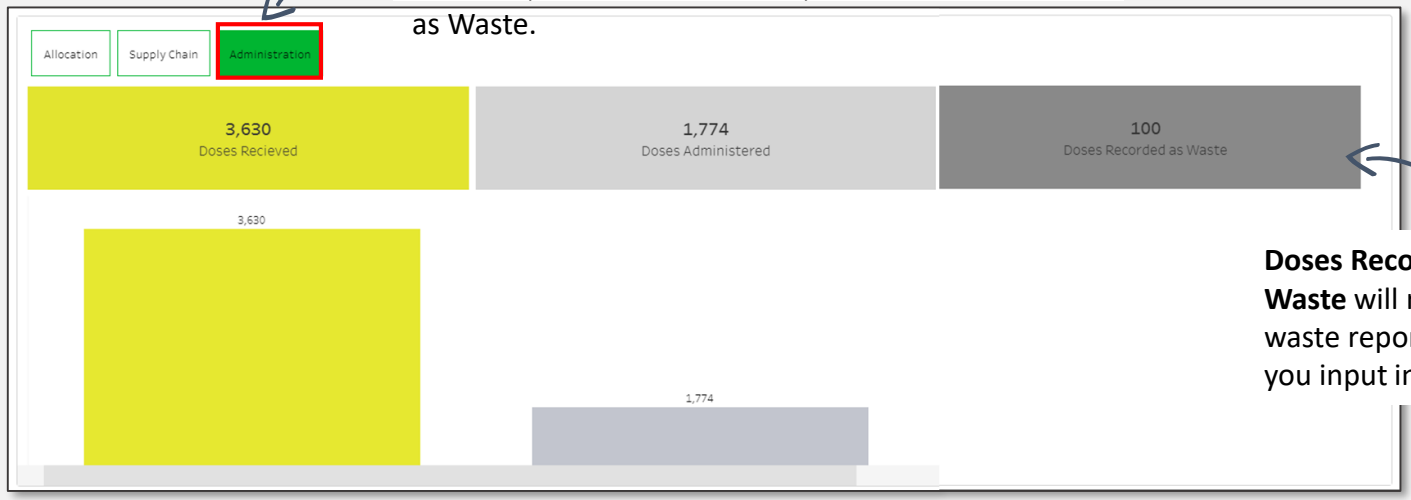
If your dashboard looks empty– don't panic! Your VAOS dashboard **will not display data until your facility has received a vaccine allocation.**

Receive Access to VAOS

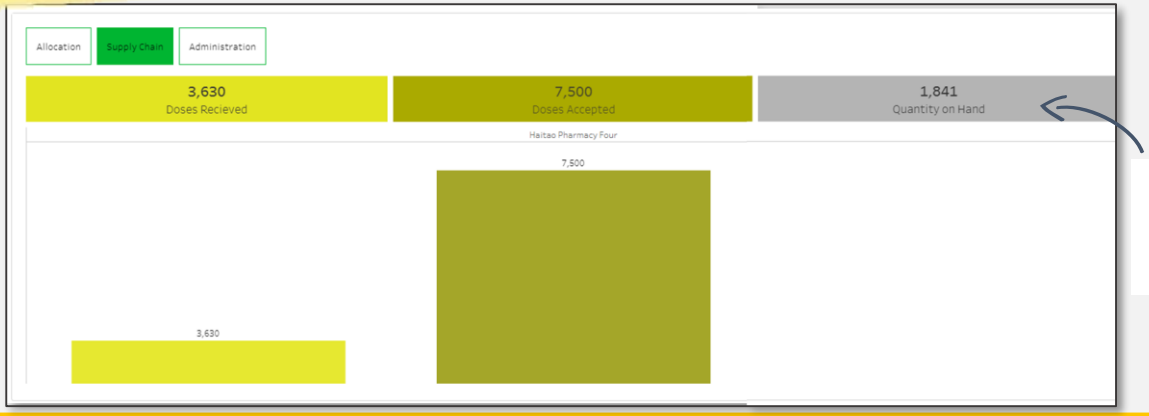
Did you know…?

COVID-19 Vaccine Providers may experience a **delay of up to three days** (or longer, based on how you report) between when they report vaccine administration in ImmTrac2 and when that information is reflected on the VAOS dashboard.

On the **Administration** tab, you can view Doses Received, Doses Administered, and Doses Recorded as Waste.



Doses Recorded as Waste will reflect the waste reports that you input into VAOS.



Quantity on Hand is based on **Doses Received** and **Doses Administered.**

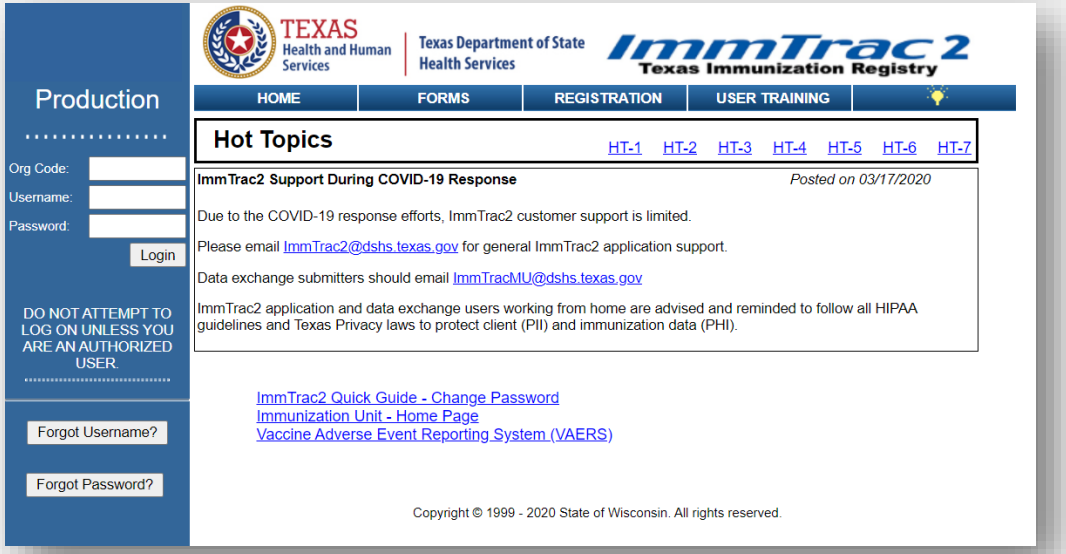
This delay may affect the data you see for *Doses Administered* and *Quantity on Hand.*

Receive Access to VAOS

Did you know…?

You should **login to ImmTrac2 ASAP after receiving VAOS access**. If you don't, you will lose your VAOS and ImmTrac2 access in 120 days.

- **You MUST login to ImmTrac2 to avoid being disassociated by the system for inactivity.**
- If ImmTrac2 users do not to login in immediately or have gone 365 days since your last login, ***you will not be able to login to ImmTrac2 or VAOS.***
- Log into ImmTrac2 here.
- For information about logging into Immtrac2, email: ImmTrac2@dshs.texas.gov



COVID-19 Vaccine Provider Milestones

DSHS

DSHS Staff

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Review application & approve COVID-19 Vaccine Provider

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Submit order to CDC & upload shipment info to VAOS

CDC confirms order; vaccine allocation shipped

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Confirm shipment received in VAOS

Providers administer vaccine

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Report waste in VAOS

Report adverse effects in VAERS and v-safe

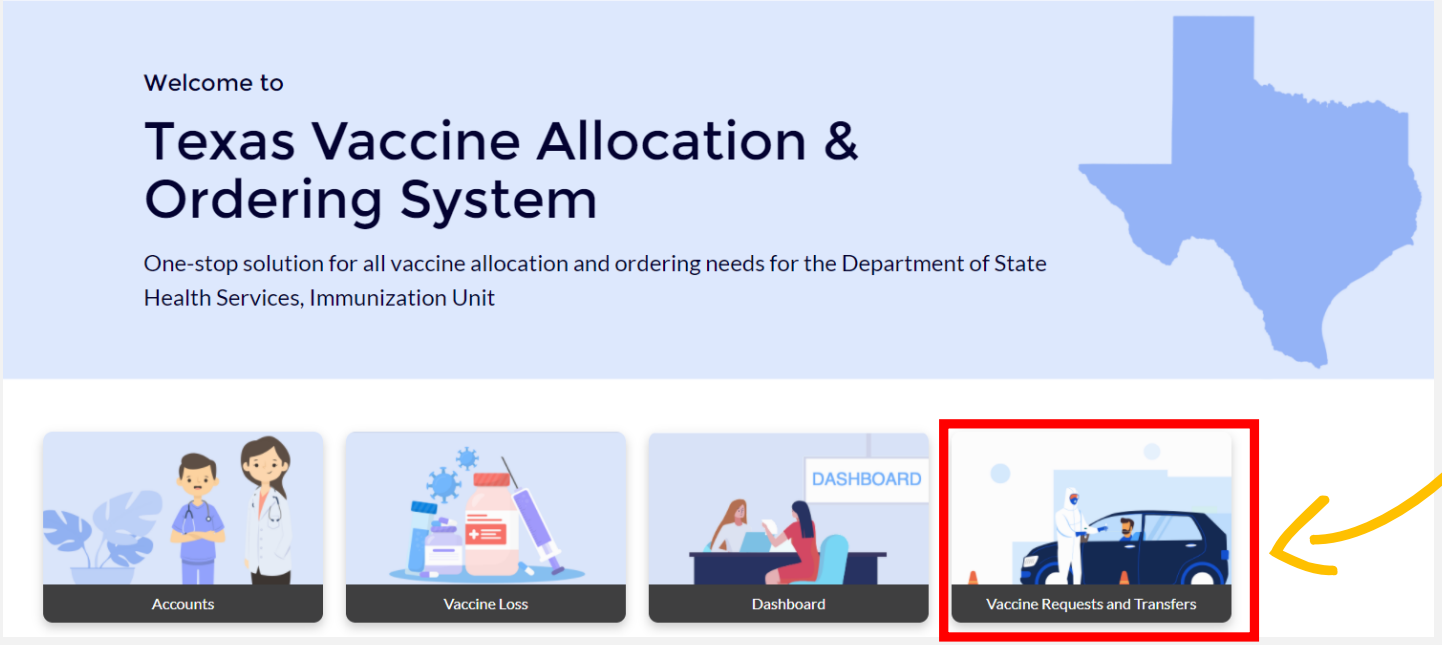
Request to Return or Transfer Vaccine

Request Allocations in VAOS

Did you know…?

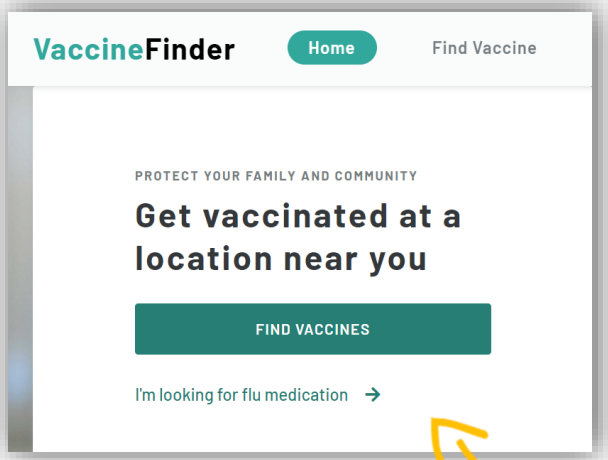
Submitted allocation requests inform allocation decisions, but **do not guarantee** that you will receive an allocation for your requested doses.

When you submit an allocation request in the VAOS "Vaccine Requests and Transfers" portal, **your allocation request may not be guaranteed** based on limited supply of the vaccines.

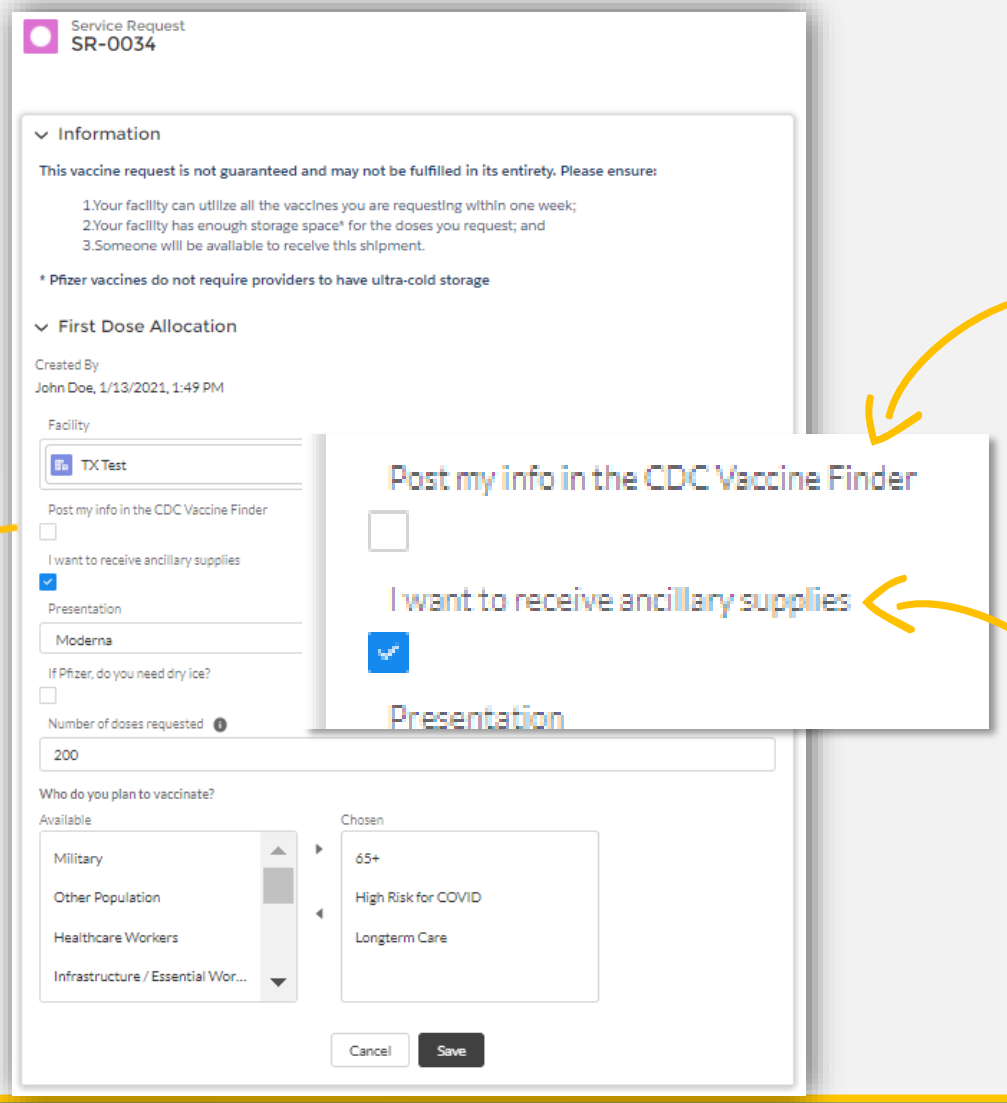


Submit allocation requests here!

Request Allocations in VAOS



CDC Vaccine Finder



Did you know…

When requesting allocations, providers can indicate whether they want the CDC to direct the public to their facility as a COVID-19 Vaccine Provider.

Did you know…

When submitting an allocation request, providers can opt-in to receive ancillary supplies.

Requesting Allocations in VAOS

Did you know…

Providers should only request allocations for a quantity of doses that can be administered to their patient population in a **one-week period.**

Providers should request allocations **weekly by Thursday at 5PM CT** for allocations that can be administered in a **one-week** period.

Monday	Tuesday	Wednesday	Thursday	Friday
Day 1	Day 2	Day 3	Day 4	Day 5
Submit allocation requests in VAOS			Deadline to submit **weekly** request by 5PM	
Day 8	Day 9	Day 10	Day 11	Day 12
		Providers receive allocation notification. ***Providers do not need to accept the allocation in VAOS.***	*Providers receive shipment notifications*	Hub site orders delivered
Day 15	Day 16	Day 17	Day 18	Day 19
Other Provider orders delivered				

Providers should **receive notification of their allocation the Wednesday after** they submit their allocation request.

Now that Providers are requesting allocations, they **do not need to accept allocations** in VAOS.

Request Allocations in VAOS

Providers should request Pfizer vaccine second dose allocations by Thursday 5pm **the week after** receiving their shipment of first doses and should request Moderna second dose allocations by Thursday 5pm **two weeks after** receiving their shipment of first doses.

Monday	Tuesday	Wednesday	Thursday	Friday
First Dose shipment received *(Pfizer or Moderna)*	Begin administering **First Doses** *(Pfizer or Moderna)*			
Submit allocation request for **Pfizer Second Dose** by **Thursday 5 PM**				
Submit allocation request for **Moderna Second Dose** by **Thursday 5 PM**				
Second Dose of Pfizer shipment received	**Pfizer Second Dose** administration *(Day 21)*			
Second Dose of Moderna shipment received	**Moderna Second Dose** administration *(Day 28)*			

Did you know…

Beginning the week of 1/18, **Providers must request second dose allocations** in VAOS.

Providers should submit **separate allocation requests** for first and second dose allocations.

COVID-19 Vaccine Provider Milestones

DSHS

DSHS Staff

Review application & approve COVID-19 Vaccine Provider

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CDC confirms order; vaccine allocation shipped

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Request to Return or Transfer Vaccine

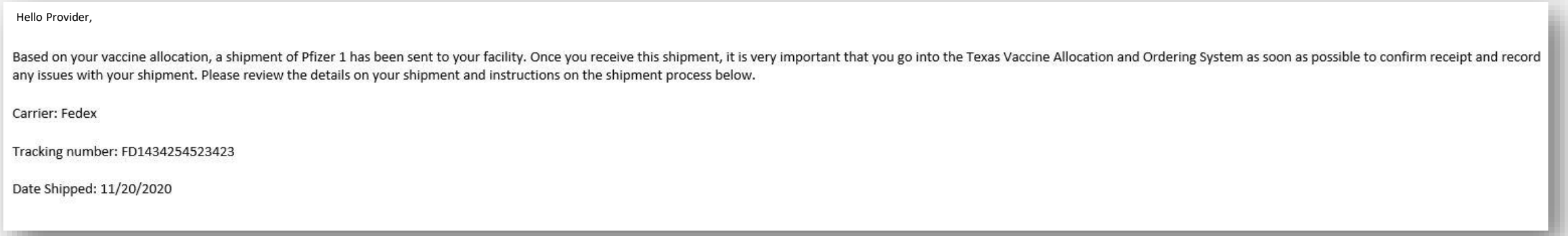
Confirm Shipment in VAOS

Did you know…?

Primary & backup vaccine coordinators will receive an **email notification when a vaccine allocation ships**.

After your allocation has been accepted, wait for an **email confirming the shipment of your vaccine doses.** When your vaccine allocation ships, primary & backup vaccine coordinators will receive an email notification from noreply@salesforce.com**.**

Remember to **continue monitoring your mailbox and Spam folder** for the shipment notification and additional allocation notification emails.



Hello Provider,

Based on your vaccine allocation, a shipment of Pfizer 1 has been sent to your facility. Once you receive this shipment, it is very important that you go into the Texas Vaccine Allocation and Ordering System as soon as possible to confirm receipt and record any issues with your shipment. Please review the details on your shipment and instructions on the shipment process below.

Carrier: Fedex

Tracking number: FD1434254523423

Date Shipped: 11/20/2020

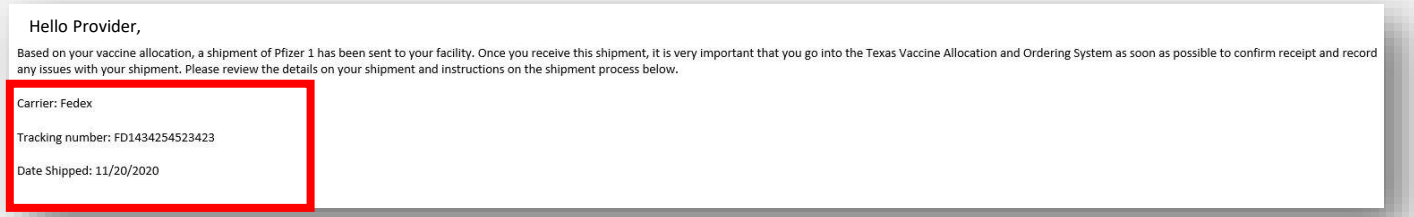
Confirm Shipment in VAOS

Did you know…?

When a vaccine allocation ships, you will have access to **shipment tracking information**.

Shipment information, including the shipment tracking number, will be available in two places:

1. In the notification email sent to the primary & backup vaccine coordinators



2. In VAOS, shipment information is displayed on the *Shipment Details* page.

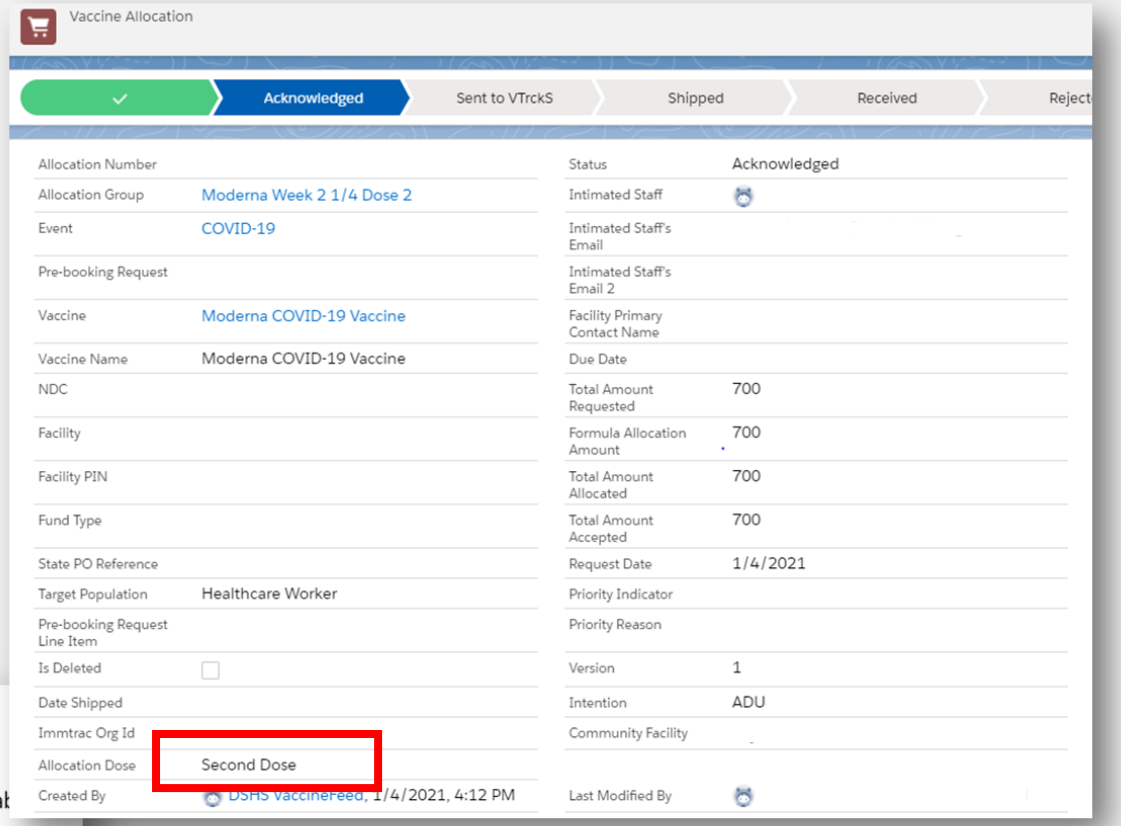
For instructions to find this tracking information, refer to the COVID-19 VAOS – How to View Vaccine Shipment Tracking Info

Confirm Shipment in VAOS

Did you know…?

You can find out whether an allocation is for **First Doses** or **Second Doses** in VAOS and from the allocation notification email.

Providers can locate whether an allocation is a first dose or second dose in the notification email or in their VAOS allocations dashboard



Dear Primary Four,

You have a **Second Dose** allocation of Pfizer 1 available to accept in the Texas Vaccine Allocation and Ordering System (VAOS) for Long Term Care Population at Haitao Pharmacy Four. This may only be part of your order for the season; if so, the remainder will be allocated as it becomes availab
Please review the detailed instructions on the ordering process below.

It is very important that you go into VAOS (https://texasvaccines.dshs.texas.gov) as soon as possible once receiving this notification. We request that the listed amounts of COVID-19 Test vaccine that have been allocated be accepted – please do not decrease your weekly allocation unless storage capacity at your facility is an issue.

Confirm Shipment in VAOS

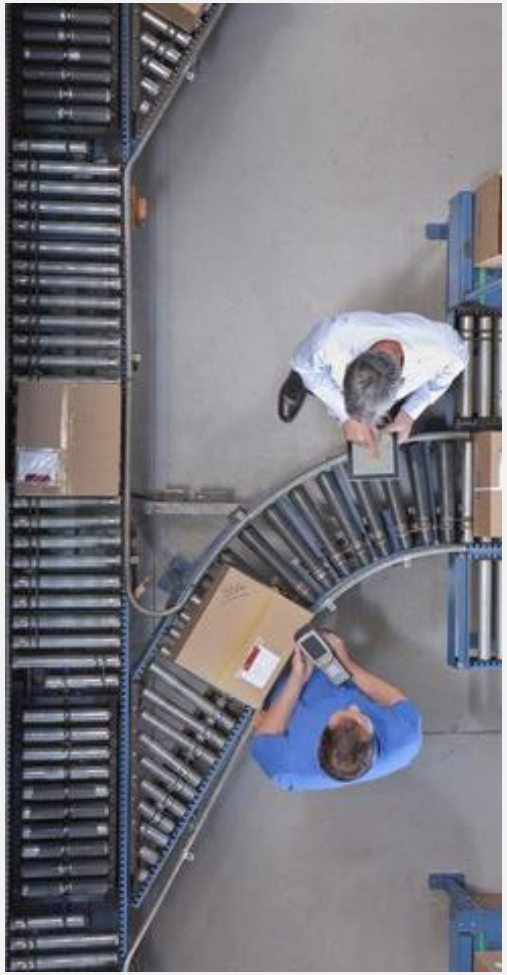
Did you know…?

When McKesson ships a vaccine allocation, they will send a notification email.

McKesson will send advance notification emails about the vaccine shipment, including the specific vaccine and quantity ordered, as well as the tracking number.

McKesson will send separate emails for each vaccine cooler (box) in the shipment, because each cooler (box) has its own unique tracking number.

These email notifications will come from CDCCustomerService@McKesson.com. **Make sure to list this address as a safe address so that these notifications do not go to a Spam folder.**



Confirm Shipment in VAOS

Did you know…?

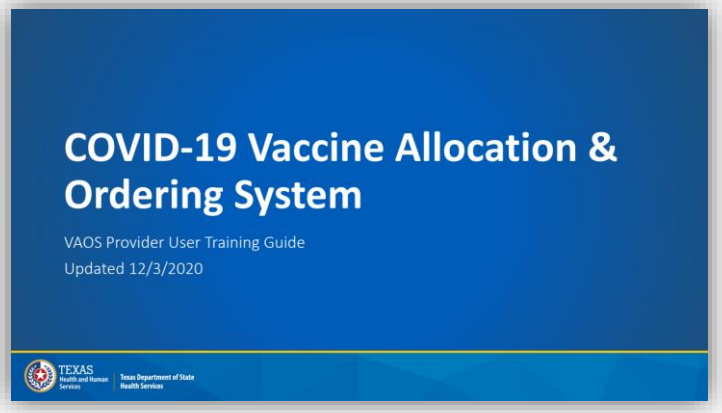
When you receive a shipment, **you must enter that you received a vaccine shipment in VAOS**

You'll need…

- **Who** received the vaccines
- **When** the vaccines were received
- **How many** vaccines received

After inspecting, you'll need to enter…

- How many vaccines **passed** inspection
- How many vaccines **failed** inspection
- **Reason** for any failure



COVID-19 VAOS Provider Training Guide

You can find instructions for completing this process on the DSHS COVID-19 Vaccine Management Resources website.

Confirming Shipments in VAOS instructional video

COVID-19 Vaccine Provider Milestones

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Report vaccine administration in ImmTrac2

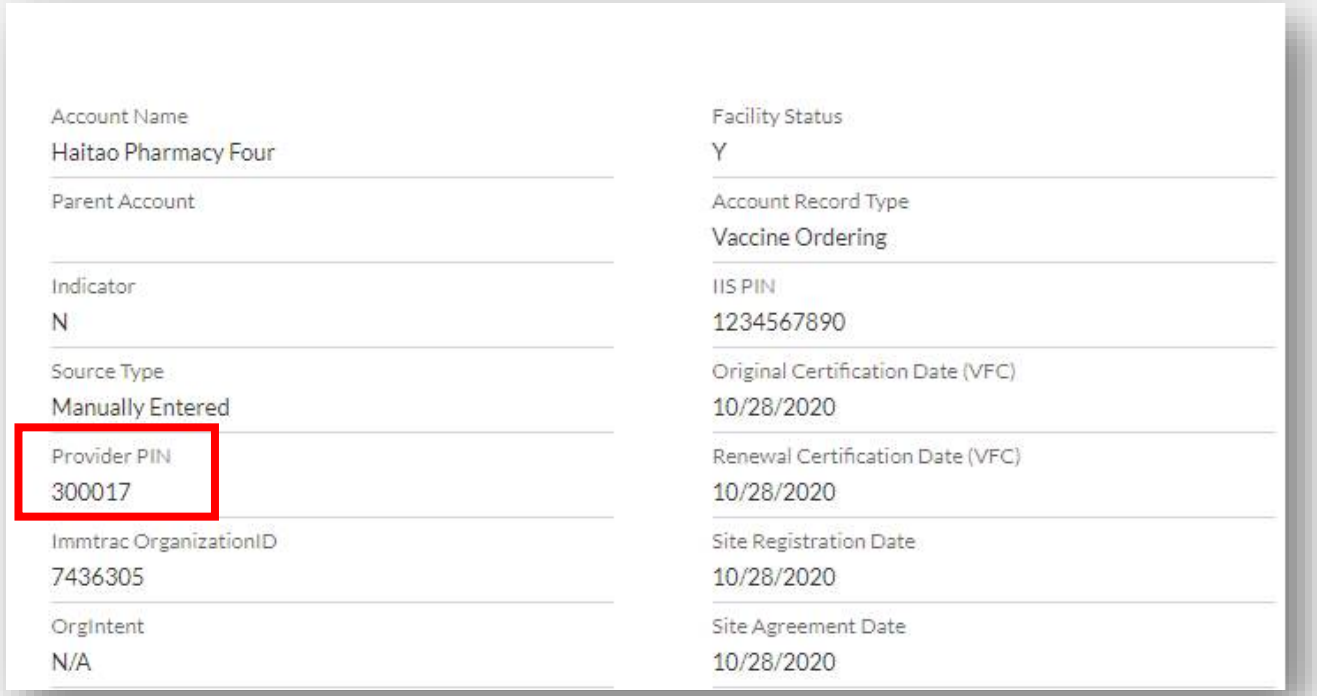
Report waste in VAOS

Report adverse effects in VAERS and v-safe

Request to Transfer Vaccine

Did you know…

Vaccines can only be transferred to an **approved COVID-19 vaccine provider**.



Account Name Haitao Pharmacy Four	Facility Status Y
Parent Account	Account Record Type Vaccine Ordering
Indicator N	IIS PIN 1234567890
Source Type Manually Entered	Original Certification Date (VFC) 10/28/2020
Provider PIN 300017	Renewal Certification Date (VFC) 10/28/2020
Immtrac OrganizationID 7436305	Site Registration Date 10/28/2020
OrgIntent N/A	Site Agreement Date 10/28/2020

Did you know…

You can find your **organization's PIN** in VAOS on the ***Account Details*** page.

You'll need your Provider PIN to request a transfer, as well as the PIN of the Receiving Provider. Approved COVID-19 Providers will all have Provider PIN's.

Request to Transfer Vaccine

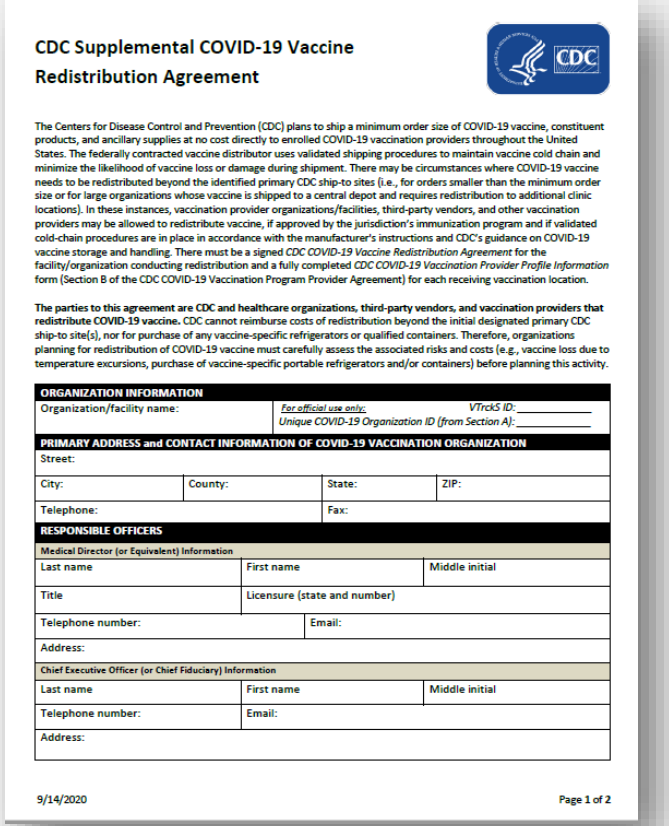
Did you know…?

Providers will need to upload and submit a completed and signed CDC Redistribution form for each transfer request.

For each request to transfer, Providers should complete and have the appropriate personnel sign the **CDC Supplemental COVID-19 Vaccine Redistribution Agreement.**

When you initiate a Transfer Request in VAOS, you will be able to **download the CDC Redistribution Agreement.**

Before your request can be reviewed, you will need to **upload the completed and signed form in VAOS** for DSHS to review.



CDC Supplemental COVID-19 Vaccine Redistribution Agreement

The Centers for Disease Control and Prevention (CDC) plans to ship a minimum order size of COVID-19 vaccine, constituent products, and ancillary supplies at no cost directly to enrolled COVID-19 vaccination providers throughout the United States. The federally contracted vaccine distributor uses validated shipping procedures to maintain vaccine cold chain and minimize the likelihood of vaccine loss or damage during shipment. There may be circumstances where COVID-19 vaccine needs to be redistributed beyond the identified primary CDC ship-to sites (i.e., for orders smaller than the minimum order size or for large organizations whose vaccine is shipped to a central depot and requires redistribution to additional clinic locations). In these instances, vaccination provider organizations/facilities, third-party vendors, and other vaccination providers may be allowed to redistribute vaccine, if approved by the jurisdiction's immunization program and if validated cold-chain procedures are in place in accordance with the manufacturer's instructions and CDC's guidance on COVID-19 vaccine storage and handling. There must be a signed *CDC COVID-19 Vaccine Redistribution Agreement* for the facility/organization conducting redistribution and a fully completed *CDC COVID-19 Vaccination Provider Profile Information* form (Section B of the CDC COVID-19 Vaccination Program Provider Agreement) for each receiving vaccination location.

The parties to this agreement are CDC and healthcare organizations, third-party vendors, and vaccination providers that redistribute COVID-19 vaccine. CDC cannot reimburse costs of redistribution beyond the initial designated primary CDC ship-to site(s), nor for purchase of any vaccine-specific refrigerators or qualified containers. Therefore, organizations planning for redistribution of COVID-19 vaccine must carefully assess the associated risks and costs (e.g., vaccine loss due to temperature excursions, purchase of vaccine-specific portable refrigerators and/or containers) before planning this activity.

ORGANIZATION INFORMATION			
Organization/facility name:	*For official use only:* VTrckS ID: _____ *Unique COVID-19 Organization ID (from Section A):* _____		
PRIMARY ADDRESS and CONTACT INFORMATION OF COVID-19 VACCINATION ORGANIZATION			
Street:			
City:	County:	State:	ZIP:
Telephone:		Fax:	
RESPONSIBLE OFFICERS			
Medical Director (or Equivalent) Information			
Last name	First name		Middle initial
Title	Licensure (state and number)		
Telephone number:	Email:		
Address:			
Chief Executive Officer (or Chief Fiduciary) Information			
Last name	First name		Middle initial
Telephone number:	Email:		
Address:			

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Request to Return or Transfer Vaccines

Did you know…?

Transferring Providers are **responsible for costs incurred** during the transfer process, as well as for **maintaining the cold chain** throughout the transfer process.

The ***Transferring Provider*** **is responsible for any costs** incurred in transferring the vaccine to another provider.

Vaccine Arrival at Provider Facility

Vaccine Storage & Handling at Provider Facility

Transferring Provider **Ships or Transports Vaccine**

Vaccine Administration at *Receiving Provider* Facility

Transferring Provider responsible for maintaining the cold chain

COVID-19 Vaccine Provider Milestones

DSHS

DSHS Staff

Review application & approve COVID-19 Vaccine Provider

If Your Facility Receives an Allocation

Upload vaccine allocations in VAOS

Submit order to CDC & upload shipment info to VAOS

CDC confirms order; vaccine allocation shipped

PROVIDER

Primary & Backup Vaccine Coordinator

Enroll to be a COVID-19 Vaccine Provider

Receive access to VAOS

Request Allocation in VAOS

Accept, reject, or reduce vaccine allocation in VAOS

Confirm shipment received in VAOS

Providers administer vaccine

Request to Return or Transfer Vaccine

Report vaccine administration in ImmTrac2

Report waste in VAOS

Report adverse effects in VAERS and v-safe

Providers Administer COVID-19 Vaccine

Did you know…?

Do not hold back first doses of the vaccine.

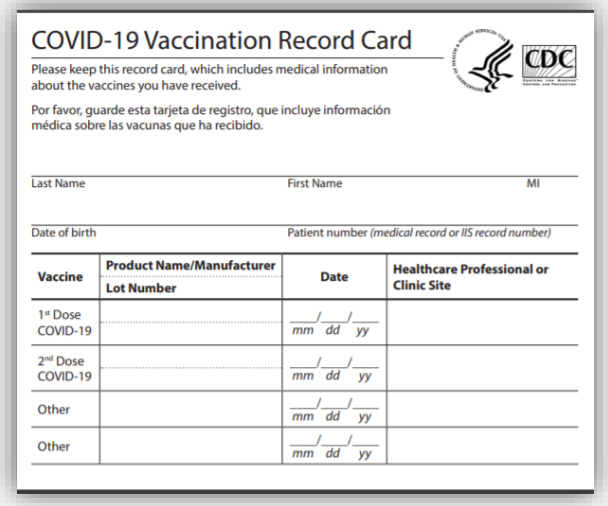
Providers **do not need to "hold back" doses** from a First Dose allocation for patients' second doses. After receiving a First Dose allocation, Providers should request a Second Dose allocation in VAOS.

Did you know…?

You find and print additional **vaccination record cards**

You can find them here on the DSHS COVID-19 Vaccine Management Resources website.

Providers should **begin vaccinating patients as soon as possible after receiving a vaccine shipment**, beginning with the Phase 1A target population. If there are no patients from the Phase 1A target population to administer the vaccine doses to immediately, administer to Phase 1B patients.



COVID-19 Vaccination Record Card

Please keep this record card, which includes medical information about the vaccines you have received.

Por favor, guarde esta tarjeta de registro, que incluye información médica sobre las vacunas que ha recibido.

Last Name First Name MI

Date of birth Patient number *(medical record or IIS record number)*

Vaccine	Product Name/Manufacturer Lot Number	Date	Healthcare Professional or Clinic Site
1st Dose COVID-19		___/___/___ mm dd yy	
2nd Dose COVID-19		___/___/___ mm dd yy	
Other		___/___/___ mm dd yy	
Other		___/___/___ mm dd yy	

Providers Administer COVID-19 Vaccine

Did you know…?

Use **Second Dose allocations to provide second doses** to patients who have already received a first dose of the COVID-19 vaccine.

Second Dose allocations should be used to provide second doses to patients who have already received their first dose.

Additional second dose vaccines **may not be available at the right time** if a Provider uses Second Dose allocations to provide first doses to patients.

When administering the vaccine, Providers should **communicate the importance of returning to receive their second dose of the COVID-19 vaccine**, including proactively reminding patients when it is time for them to return for their second dose.

Providers Administer COVID-19 Vaccine

Did you know…?

To confirm a patient's chronic medical conditions for Phase 1 vaccinations, Providers should refer to the person's medical history.

To confirm chronic medical conditions, providers should refer to the person's medical history.

If a provider doesn't have access to the person's medical history, the person can self-disclose their medical condition. They do not need to provide documents to prove that they qualify.

Providers Administer COVID-19 Vaccine

Did you know…?

There is **no residency requirement** for receiving a COVID-19 vaccine

To receive a COVID-19 vaccine, the patient **does not** have to demonstrate residency in Texas or the U.S.

You **CANNOT** charge a copay to the patient. You can bill insurance for the administration, however no person can be turned away due to inability to pay the administration fee. Vaccination providers can get this fee reimbursed by the patient's public or private insurance company or, for uninsured patients, by the **Health Resources and Services Administration's Provider Relief Fund**.

Did you know…?

Providers cannot charge a **copay** for the COVID-19 vaccine

Providers Administer COVID-19 Vaccine

Did you know…?

Even if a provider is able to administer more doses than officially allocated, they will receive the **same number of second dose allocations** as they did for first doses.

Because of the extra doses that can be extracted from some vaccine vials, providers may be able to administer more doses than originally allocated. However, Second Dose allocations will include the **same official number of doses in the follow-up shipment** as there were in the First Dose shipment.

COVID-19 Vaccine Provider Milestones

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Report Vaccine Administration in ImmTrac2

Did you know…?

Providers should use their correct Org Code or ImmTrac2 IIS ID to report vaccine administration.

When reporting administered COVID-19 vaccines to ImmTrac2, providers must use their correct ImmTrac2 Org Code and TX IIS IDs to ensure that vaccines are accurately tracked in the COVID-19 Vaccine Data Dashboards in VAOS.

ImmTrac 2
Texas Immunization Registry

ImmTrac2 users receive their assigned Org Code(s) via email when they first get access to ImmTrac2, or when their access is modified.

Because vials may contain more than the official number of doses, **Providers may administer more doses than are officially allocated in VAOS.**

Did you know…?

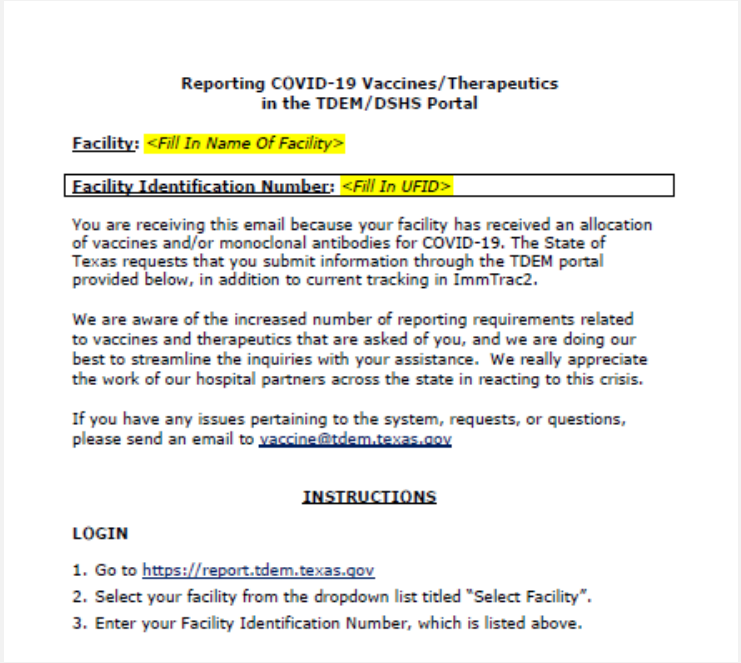
If you administer more doses than officially allocated in VAOS, still **report the actual vaccinations given to patients**.

Continue to **report actual vaccine administration into ImmTrac2**, regardless of the number of doses officially allocated.

Report Vaccine Administration in ImmTrac2

Did you know…?

Providers need to report daily in both **TDEM** and **ImmTrac2**



Reporting COVID-19 Vaccines/Therapeutics in the TDEM/DSHS Portal

Facility: *<Fill In Name Of Facility>*

Facility Identification Number: *<Fill In UFID>*

You are receiving this email because your facility has received an allocation of vaccines and/or monoclonal antibodies for COVID-19. The State of Texas requests that you submit information through the TDEM portal provided below, in addition to current tracking in ImmTrac2.

We are aware of the increased number of reporting requirements related to vaccines and therapeutics that are asked of you, and we are doing our best to streamline the inquiries with your assistance. We really appreciate the work of our hospital partners across the state in reacting to this crisis.

If you have any issues pertaining to the system, requests, or questions, please send an email to vaccine@tdem.texas.gov

INSTRUCTIONS

LOGIN

1. Go to https://report.tdem.texas.gov
2. Select your facility from the dropdown list titled "Select Facility".
3. Enter your Facility Identification Number, which is listed above.

Did you know…?

The data that you report in TDEM and ImmTrac2 isn't the same.

Providers must report aggregate doses administered to TDEM every day by 8AM at https://report.tdem.texas.gov

Continue to **report actual vaccine administration and patient data into ImmTrac2.**

For questions about TDEM reporting, please contact: vaccine@tdem.texas.gov or 844-908-3927

ImmTrac 2
Texas Immunization Registry

COVID-19 Vaccine Provider Milestones

DSHS

DSHS Staff

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Report waste in VAOS

Report adverse effects in VAERS and v-safe

Report Waste in VAOS

Did you know…?

Providers report **doses wasted in VAOS** and **doses administered in ImmTrac2.**

Report doses that are wasted into VAOS. This will affect the number of doses listed as on hand for your facility on the VAOS dashboard.

This does not include doses that are administered to patients. **Report all doses administered to patients in ImmTrac2**.

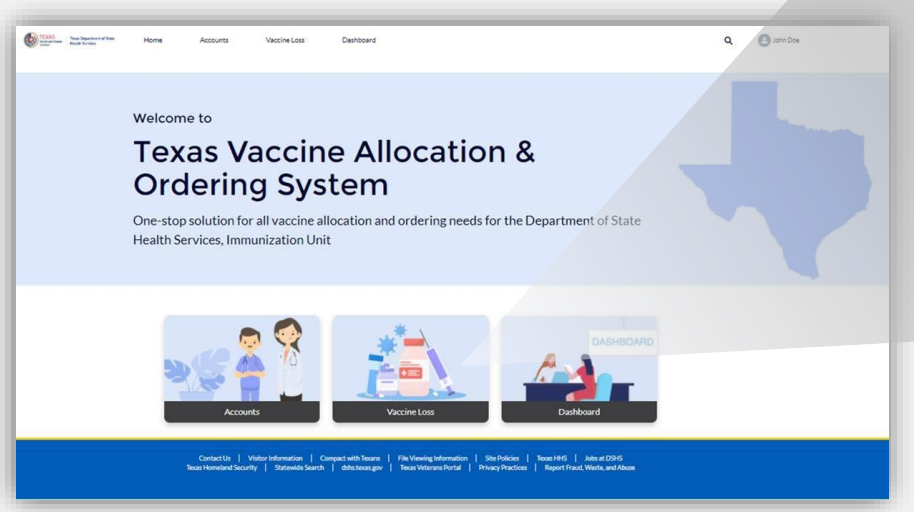
Want to learn more? Check out the VAOS Provider Guide and an instructional video on the DSHS COVID-19 Vaccine Management Resources site.

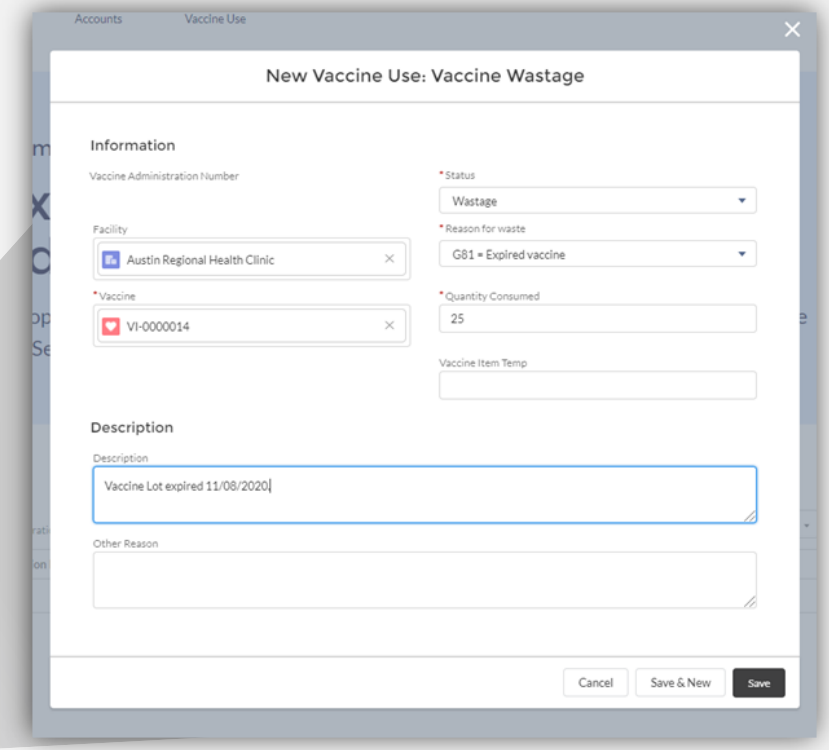
Report Waste in VAOS

Did you know…?

You can’t report more doses wasted than you’ve received in your allocation.

Providers should report all doses wasted in VAOS. However, you **cannot report more doses wasted than you have been allocated in VAOS.**





COVID-19 Vaccine Provider Milestones

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Report Adverse Effects in VAERS and v-safe

Did you know…?

If a patient experiences **adverse effects** from the vaccine, you should **report it to VAERS.**

CDC and FDA encourage anybody who experiences any problems after vaccination to report to VAERS.

- Parents
- Patients
- Healthcare Providers
- Others

Healthcare providers are required by law to report certain problems such as serious adverse events

CDC + FDA

VAERS

Vaccine Adverse Event Reporting System

Co-managed by CDC and FDA

http://vaers.hhs.gov

VAERS is the nation's frontline system for monitoring vaccine safety

Did you know…?

Providers should give **all vaccination patients** information on **v-safe** after administration.

V-safe is a smartphone-based tool that uses text messaging and web surveys to provide **personalized health check-ins** after someone receives a COVID-19 vaccination.

Vaccine recipients can quickly tell the CDC if they have any side effects. The CDC may follow up with them by phone to get more information.

V-safe will also remind them to get their second COVID-19 vaccine dose, if needed.

v-safe℠

after vaccination health checker

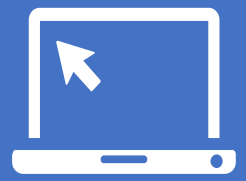
Use your smartphone to tell CDC about any side effects after getting the COVID-19 vaccine. You'll also get reminders if you need a second vaccine dose.

Poll: What VAOS functionality would you like to see covered more in future webinars?

More Info on New VAOS Features

Check it out!

Want more information on requesting allocations and transferring or returning vaccines? Check out our Provider User Training Guide for step-by-step walkthroughs on new and existing VAOS features.



Be sure and join future webinars to learn more about the new features and how you can use them as a COVID-19 Vaccine Provider.

Please look for invitations to additional COVID-19 Provider Webinars in the coming days and weeks

TEXAS
Health and Human Services

Texas Department of State Health Services

Key Resources

COVID-19 Vaccine Resources (today's webinar, training materials, videos):

https://www.dshs.texas.gov/coronavirus/immunize/vaccine-manage-resources.aspx

COVID-19 Vaccine Provider Enrollment Information:
www.dshs.texas.gov/coronavirus/immunize/provider-information.aspx

DSHS COVID-19 Vaccine Provider hotline:

(877) 835-7750, 8 a.m. to 5 p.m., Monday through Friday or Email:
COVID19VacEnroll@dshs.texas.gov

For questions about training materials or webinars, please email us at **COVID19VacMgmt@dshs.texas.gov**

TEXAS Health and Human Services

Texas Department of State Health Services

COVID-19 Provider Support

Category	COVID-19 Vaccine Provider Enrollment, Vaccine Information, and Safety Reporting	Vaccine Allocation & Ordering System (VAOS)	COVID-19 Vaccine Distribution	Reporting for COVID-19 Vaccines
Sample questions	• How to become a COVID-19 Vaccine Provider • In-progress applications • Updating information in Provider Enrollment accounts, including population numbers • Allocations • Waste disposal/return • COVID-19 vaccine safety • Storage & handling • Administration of vaccine • Vaccine distribution & shipments • Reporting adverse events to VAERS	• Who has access to VAOS • "How to" questions about completing a task or process in VAOS • VAOS or Tableau dashboards • Tuesday/Thursday Provider Webinars	• Tracking shipments • Vaccine transfers/returns	• Reporting to ImmTrac2 via online web application • Reporting to ImmTrac2 via data exchange • Reporting to TDEM
Provider Support Channel	**Provider Help Desk** (877) 835-7750, 8 a.m. to 5 p.m., Monday through Friday or Email: COVID19VacEnroll@dshs.texas.gov	**Vaccine Management Mailbox:** COVID19VacMgmt@dshs.Texas.gov	**Shipments:** COVID19VacShipments@dshs.texas.gov **Transfers / Returns:** COVID19VacEnroll@dshs.texas.gov	**ImmTrac2 Web app: :** ImmTrac2@dshs.Texas.gov **Data Exchange:** ImmTracMU@dshs.Texas.gov **TDEM/ TMD Call Center**: vaccine@tdem.texas.gov

Thank you!